



Economic Development

850 N. Hobbie Avenue, Kankakee, IL 60901 815.933.0488

www.citykankakee-il.gov

BUSINESS RETENTION SURVEY

BUSINESS INFORMATION

Business Name: _____
Business Owner Name: _____ Business Contact Name: _____
Business Address: _____
Phone: _____ Email: _____
Year Established: _____ Years at current location: _____

PROPERTY OWNER INFORMATION

Property Owner Name: _____ Property Owner Address: _____
Property Owner Phone: _____ Property Owner Email: _____
If Property owner has an authorized agent
Agent's Name: _____ Agent's Address: _____
Agent's Phone: _____ Agent's Email: _____

What are your primary products/services: (1) _____ (2) _____

What are your secondary products services: (1) _____ (2) _____

Where do you believe a majority of your customers live? (please select all that apply)

- In the City of Kankakee
- In the surrounding communities of Bradley, Bourbonnais, and Aroma Park
- In Kankakee County
- Outside Kankakee County
- Other _____

On a scale of 1 being low, and 5 being high, please rate the quality of utility services provided by/in the community.

- | | |
|------------------------|---------------------|
| 1. Water | 6. Electric |
| 2. Sanitary Sewer | 7. Cellular Service |
| 3. Storm Sewer | 8. Internet Access |
| 4. Solid Waste Removal | 9. Internet Speed |
| 5. Natural Gas | 10. Other; _____ |

For any services rated 2 or below, please let us know why: _____

What is your **PRIMARY** business sector (please check **ONE**)

RETAIL/WHOLESALE TRADE

Building material, garden equipment, and supplies
Clothing and clothing accessories store
Electronics and appliance stores
Food, Grocery, and beverage stores
Furniture and home furnishings stores
Gasoline stores
Gasoline store with adjoining convenience store
General merchandise stores
Health and personal care stores
Miscellaneous store retailers
Motor vehicle sales, service, and parts dealers
Sporting goods, hobby, book and music stores
Non-store retailers
Whole sale trade/durable goods
Whole trade, non-durable goods
Other _____

RECREATION/ENTERTAINMENT

Accommodations
Amusement/gambling, and recreation industries
Arts, entertainment and recreation
Food services, drinking places
Museums, Historical Sites, and Similar Institutions
Restaurant
Scenic and Sightseeing Transportation
Other _____

SERVICES

Administrative and support services
Construction: _____
Educational Services
Finance and Insurance
Hospital
Nursing and Residential Care Facilities
Professional, Scientific and Technical Services
Real estate: Sales, rental, and leasing
Waste Management and Remediation Services
Other _____

INDUSTRIAL

Advanced Manufacturing
Building and Construction
Communications
Consumer Goods Producer
Diversified
Durable Goods Producer
Energy and Energy Utilities
Health Care and Pharmaceuticals
Industrial Goods
Technology Information
Telecommunications
Transportation
Other _____

Compared to last year, are your sales this year: increasing decreasing same unknown/no answer

How many employees do you have? Full Time _____ Part Time _____ Seasonal _____

In the last 24 months, have the number of your employees changed? Please check all that apply

	Increased	Decreased	Same	Unknown/no answer
Full Time	_____	_____	_____	_____
Part Time	_____	_____	_____	_____
Seasonal	_____	_____	_____	_____

In the next 24 months, do you anticipate a change in the number of your employees? Please check all that apply

	Increase	Decrease	Same	Unknown/no answer
Full Time	_____	_____	_____	_____
Part Time	_____	_____	_____	_____
Seasonal	_____	_____	_____	_____

	Low				High
How would you rate the AVAILABILITY of workers in this area?	1	2	3	4	5
How would you rate the QUALITY of the workforce in this area?	1	2	3	4	5
How would rate the STABILITY of the workforce in this area?	1	2	3	4	5

Are you aware of the City's Kankakee Riverfront Master Plan? Yes No Would you like more information? Yes No

Are you aware of the City's 2015 Bikeway Master Plan? Yes No Would you like more information? Yes No

If the City were to develop a list of Area Businesses for posting on its Webpage, would you be interested in being listed?

On a scale of 1 being low, and 5 being high, please rate the quality of the services provided by/in the community.

1. Police Protection	1	2	3	4	5	13. Community College	1	2	3	4	5
2. Fire Protection	1	2	3	4	5	14. Property tax (fair/equitable)	1	2	3	4	5
3. Ambulance/paramedic service	1	2	3	4	5	15. Building permits	1	2	3	4	5
4. Streetscape maintenance	1	2	3	4	5	16. Sign regulations	1	2	3	4	5
5. Streets and roads (local)	1	2	3	4	5	17. Community Planning	1	2	3	4	5
6. Highways (state/federal)	1	2	3	4	5	18. Property Maintenance Code Enforcement (fair/equitable)	1	2	3	4	5
7. Traffic control	1	2	3	4	5	19. Building Code Enforcement	1	2	3	4	5
8. Public transportation	1	2	3	4	5	20. Zoning Enforcement	1	2	3	4	5
9. Health Care Services	1	2	3	4	5	21. Visitors Bureau	1	2	3	4	5
10. Housing Choices	1	2	3	4	5	22. Chamber of Commerce	1	2	3	4	5
11. Child care	1	2	3	4	5						
12. Schools (K-12)	1	2	3	4	5						

For any services rated "2" or below, please let us know why: _____

On a scale of 1 being low, and 5 being high, please rate the community as a place to do business based on the following criteria

1. Building availability	1	2	3	4	5	9. Employee work ethic	1	2	3	4	5
2. Business climate	1	2	3	4	5	10. Government services	1	2	3	4	5
3. Business mix, services	1	2	3	4	5	11. Infrastructure	1	2	3	4	5
4. Community events	1	2	3	4	5	12. Land availability	1	2	3	4	5
5. Community services	1	2	3	4	5	13. Location	1	2	3	4	5
6. Cost of doing business	1	2	3	4	5	14. Quality of life	1	2	3	4	5
7. Cost of living	1	2	3	4	5	15. Transportation system	1	2	3	4	5
8. Customer/supplier availability	1	2	3	4	5	16. Workforce/labor market	1	2	3	4	5
						17. Other _____	1	2	3	4	5

For any items rated "2" or below, please let us know why: _____

On a scale of 1 being not likely, and 5 being very likely, how likely are you to attend workshops/meetings on

Social Media Marketing	1	2	3	4	5	Business Financing	1	2	3	4	5
Promoting your business at City Events	1	2	3	4	5	Neighborhood Meetings	1	2	3	4	5
Workforce development	1	2	3	4	5	Meetings with Mayor and/or Alderman?	1	2	3	4	5
Business to Business Networking	1	2	3	4	5						

Are you interested in being contacted by City Staff to discuss any questions or concerns you may have?

No Yes. Please contact me at _____
Phone _____ Email _____

Any additional comments you would like to make? _____

Thank you.